

FORM FOR APPLYING FOR A SUMMARY LICENCE REVIEW

[Insert name and address of relevant licensing authority and its reference number (optional)]

Epping Forest District Council, Licensing Team, Neighbourhoods Directorate, Civic Offices, High Street, Epping, Essex. CM16 4BZ

Application for the review of a premises licence under section 53A of the Licensing Act 2003 (premises associated with serious crime or disorder)

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing the form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

I Peter Jones [on behalf of] the chief officer of police for the Essex police area apply for the review of a premises licence under section 53A of the Licensing Act 2003.

1. Premises details:

Postal address of premises, or if none or not known, ordnance survey map reference or description:
**Luxe Essex
126 High Road**

Post town: Loughton

Post code (if known): **IG10 4BE**

2. Premises licence details:

Name of premises licence holder (if known): Peach Entertainment Limited, 555-557 Cranbrook Road, Ilford, Essex, IG2 6HE

Number of premises licence holder (if known): LN/210002365

3. Certificate under section 53A(1)(b) of the Licensing Act 2003 [Please read guidance note 1]:

I confirm that a certificate has been given by a senior member of the police force for the police area above that in his opinion the above premises are associated with

serious crime or disorder or both, and the certificate accompanies this application.

(Please tick the box to confirm)

4. Details of association of the above premises with serious crime, serious disorder or both:

[Please read guidance note 2]

At 02.50 a.m. on the morning of Sunday 30th April 2017 emergency services were called to outside the Luxe Essex nightclub with 999 callers reporting around 30 people fighting and a male having been stabbed in the chest and arm with an initial report stating the suspect was inside the club.

Further calls were received that nearby in High Beech Road a group of males, one holding a broken bottle and covered in blood, had gained entry to a communal flat area and appeared to be hiding. Shortly afterwards another group of males arrived looking for the first group. This second group, at least one armed with a belt, surrounded and terrorised a lone female occupant of the Beech Road flats who had fled to safety and demanded to know where the other group was.

Initial police inquiries conclude those involved in this stabbing and disorder had only recently left the Luxe Essex nightclub with one eyewitness stating the stabbing took place when the victim left the premises and got into an argument with a group of males, one of whom pulled out a black pen knife and stabbed the victim.

During the disturbance a named female was also knocked unconscious and other named victims assaulted.

It is believed one of the second group of males (above) was significantly injured as he was seen being carried/assisted into a vehicle that left the scene shortly after.

Another male (yet to be traced) was stabbed to his hand and with friends left in a taxi, disclosing the injury to the taxi driver and being seen to be bleeding.

A knife and broken bottle have been located at the scene.

At this stage a number of witnesses (some of which were residents awoken by the commotion and screams) reported seeing fighting and general disturbances taking place in the areas and roads in the immediate vicinity of Luxe Essex.

A witness has told police that the fight started inside Luxe Essex, was stopped by door staff but then restarted outside with bottles being thrown.

In connection with the incident, a group trying to escape and hide have damaged a resident's summer house while climbing over it and damage appears to have been caused to the window of a nearby shop.

Police inquiries into the events continue and this includes securing further witness testimony and viewing CCTV images. However, initial viewing of the CCTV shows the primary stab victim and his attacker having an argument immediately outside the club before the victim is stabbed.

This victim's injuries were at first considered life threatening (with a puncture wound to the chest being millimetres away from the heart) but he has since been stabilised having had surgery on the 2nd May.

This is the latest, and most serious incident of disorder and crime occurring in or in the immediate vicinity of Luxe occurring chiefly between 0100 and 0300 when other (alcohol) licensed premises in the vicinity are shut.

Other reported incidents which, taken with the most recent incident, evidence an association with both serious crime and serious disorder include (but are not limited to) the below reports:

**02:49 a.m. 23rd April - persons fighting outside;
02:31 a.m. 15th April - 10 persons fighting outside;
02:41 a.m. 18th March - Altercation outside between persons and where a person was subsequently hit by a car when they run into the road;
02:47 a.m. 4th March - staff reported a private party had got out of hand and around 25 people were outside causing a disturbance;
02:44 a.m. 25th April - a Street Pastor reported a large number of persons had left Luxe and were fighting, with people in the roadway;
01:38 5th February - large fight in the terrace area of the club with bottles being used; and
01:15 a.m. 4th February where a male reported he had been threatened, on the dance-floor, with a knife.**

Essex Police have taken this unusual step of applying for a 'Summary Review' because officers believe there has, in recent weeks, been a significant escalation in the number and types of incidents taking place in connection with this venue, in part occasioned by a change in its customer base and an appeal to persons from outside the Epping Forest district. Police meetings with the proprietors of Luxe have not resulted in any significant improvement.

If the venue remains open under its existing management structure, operates its existing working practices and procedures, attracts the same customer base and continues to remain open after midnight (which is its prime attraction in this locality) Essex Police are concerned this escalation in violence and disorder will result in a fatality.

At the full Licensing Sub-Committee hearing Essex Police will be making submissions to the Authority that the licensing objectives would be best met if the existing premises licence is revoked.

Ahead of a full licensing hearing, Essex Police would invite the Licensing Authority to consider whether Luxe should be permitted continue to sell alcohol or provide regulated entertainment.

Signature of applicant: Peter Jones

Date: 03.05.17

Capacity: Police Licensing Officer holding delegated power of the Chief Constable of Essex Police to submit applications for review of premises licences.

Contact details for matters concerning this application:

Address: Essex Police Licensing, PO Box 12306, Newland Street, Witham, Essex

Telephone number(s): 01245 491491

Email: licensing.epping.and.brentwood@essex.pnn.police.uk

Notes for guidance:

1. A certificate of the kind mentioned in the form must accompany the application in order for it to be valid under the terms of the Licensing Act 2003. The certificate must explicitly state the senior officer's opinion that the premises in question are associated with serious crime, serious disorder or both.

Serious crime is defined by reference to section 81 of the Regulation of Investigatory Powers Act 2000. In summary, it means:

- conduct that amounts to one or more criminal offences for which a person who has attained the age of eighteen and has no previous convictions could reasonably be expected to be sentenced to imprisonment for a term of three years or more; or
- conduct that amounts to one or more criminal offences and involves the use of violence, results in substantial financial gain or is conduct by a large number of persons in pursuit of a common purpose.

Serious disorder is not defined in legislation, and so bears its ordinary English meaning.

2. Briefly describe the circumstances giving rise to the opinion that the above premises are associated with serious crime, serious disorder, or both.

Summary Review – Superintendent's certification



Certificate under Section 53A (1)(b) of the Licensing Act
2003

Certifying officers name: ANDREW MARINER			
Rank & PIN:	SUPERINTENDENT 77155	Signature:	<i>A. Mariner</i>
Stationed at:	HARLOW	Date:	3/5/17
		Time:	0945

I hereby certify that in my opinion the premises described below are associated with ~~serious crime~~
(~~*see note below~~) / ~~serious disorder~~ / both serious crime and serious disorder (delete as applicable)

I am giving this certificate because I am of the opinion that other procedures under the Licensing Act
2003 are in appropriate because;

Between December 2016 and April 2017 police and other emergency services have been called on a number of occasions to the premises or its immediate vicinity to incidents ranging from large scale fights, reports of belts and bottles being used as weapons and one allegation of a knife being produced on the dancefloor.

This has culminated in the early hours of the 30th April 2017 when ambulance were called to outside the premises to a victim who had been stabbed in the chest and arm and immediate police enquiries suggest the victim and assailant had been in the club immediately before the incident took place. Reports were also received around the same time of persons armed with broken bottles and a fight outside involving 30 people. Police enquiries into the detail of the most recent incident continue with a view to confirming the night's events

A brief description of why standard review processes are inappropriate e.g. degree of seriousness of the crime/disorder, past history of non-compliance etc. may be helpful but this is not a legal necessity for the issue of a certificate and will be outlined within any application for review, should one subsequently be applied for. Applications are usually sought when 'interim steps' are considered necessary before a review hearing takes place.

There is no requirement to list all occurrences or provide the detail of each occurrence; the sole requirement is that an honest opinion is held that the premise is associated with serious crime/disorder. A single incident may be the trigger for a certificate if it is serious enough. The issue of a certificate does not mean the police MUST apply for a review.

***NOTE: Serious crime includes any criminal conduct that involves the use of violence; serious disorder is not defined and should be given its ordinary meaning.**

Premises Name:	LUXE ESSEX
Name of Designated Premises Supervisor:	Keeran IYAPAH
Premises address:	126 High Road Loughton IG10 4BE
Premises Licence No. if known	LN/210002365



Luxe, 126 High Road, Loughton

Date: 17/05/2017

Scale: 1:1,000

Name: arcgis



PREMISES LICENCE

Part A



Premises licence number:

LN/210002365

Part 1 – Premises details:

Postal address of premises, or if none, ordnance survey map reference or description:	
Luxe Essex 126 High Road	
Post Town: Loughton	Post code: IG10 4BE
Telephone number: 0208 508 5156	

Where the licence is time limited the dates: N/A

- Licensable activities authorised by the licence:**
- Alcohol Sales
 - Late Night Refreshment
 - Live Music
 - Recorded Music
 - Exhibition of Films
 - Performances of dance
 - Provision of entertainment facilities for making music and dancing

The times the licence authorises the carrying out of licensable activities:
 Monday – Thursday – 10:00am – 00:00am
 Friday & Saturday – 10:00am – 02:30am
 Sunday – 10:00am – 01:00am

Seasonal Variations:
 Christmas Eve (24th December) Licensable activities to be extended until 02:30am Christmas Day
 Boxing Day (26th December) Licensable activities to be extended until 02:30am 27th December

Non standard times:
 New Years Eve (31st December – 1st January) annually to permit provision of this facility from the terminal hour on 31st December to the opening hour on 1st January.
 To extend licensable activities by one hour at the Vernal/Spring Equinox when British Summer Time begins.

The opening hours of the premises:
 Monday – Thursday – 10:00am – 00:30am
 Friday & Saturday – 10:00am – 03:00am
 Sunday – 10:00am – 01:30am

Seasonal Variations:
 Christmas Eve (24th December) Terminal hour to be extended until 03:00am Christmas Day
 Boxing Day (26th December) Terminal hour to be extended until 03:00am 27th December

Non standard times:

New Years Eve (31st December – 1st January) annually to extend opening hours to cover the period between standard terminal hour and opening hour the day following.

To extend opening hours by one hour at the Vernal/Spring Equinox when British Summer Time begins.

**Where the licence authorises supplies of alcohol whether these are on and / or off supplies:
On.**

Name, (registered) address, telephone number and e-mail (where relevant) of holder of premises licence:

**Peach Entertainment Limited
555-557 Cranbrook Road
Ilford
Essex
IG2 6HE**

**Registered number of holder, for example company number, charity number (where applicable):
06537096**

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:

**Keeran Iyapah
65 Nottingham Road
London
E10 6EP**

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol:

**London Borough of Waltham Forest
ZOIN0466NO/1**

Annex 1 – Mandatory conditions:

1. No supply of alcohol may be made under the premises licence:-
 - a) at a time when there is no designated premises supervisor in respect of the premises licence, or
 - b) at a time when the designated premises supervisor does not hold a personal licence or when the designated supervisor has a licence suspended
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence (see section 19 Licensing Act 2003)
3. Where a condition applies requiring a person to carry out a security activity at the premises, those individuals must be licensed by the Security Industry Authority (see section 21 Licensing Act 2003)
4. Where a premises licence authorises the exhibition of films, the admission of children to the exhibition of any film is to be restricted in accordance with section 20 Licensing Act 2003.

Conditions 5, 7 & 9 do not apply to premises licences where it authorises only the sale by retail off the premises.

5.—(1) The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children—

(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—

- (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
- (ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less;

(d) provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on—

- (i) the outcome of a race, competition or other event or process, or

(ii) the likelihood of anything occurring or not occurring;
(e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.

6. The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).

7. The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.

8.—(1) The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.

(2) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.

9. The responsible person shall ensure that—

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

- (i) beer or cider: ½ pint;
- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) still wine in a glass: 125 ml; and

(b) customers are made aware of the availability of these measures.

For the purposes of these conditions a responsible person is

- the holder of a premises licence in respect of the premises,
- the designated premises supervisor (if any) under such a licence, or
- (any individual aged 18 or over who is authorised for the purposes of this section by such a holder or supervisor,

Annex 2 – Conditions consistent with the Operating Schedule:

Prevention of Crime and Disorder

1. CCTV covering the internal and external of the premises will be installed and maintained. It will be recording at all times the premises are open to the public and will be kept in an unedited format for a period not less than 31 days. The images are to be made available to Police, Local Authority or Trading Standards for inspection upon request.

2. Reasonable and adequate staff training to be carried out and properly documented in relation to:

- i) dealing with incidents and prevention of crime and disorder;
- ii) drug awareness;
- iii) sale of alcohol (to underage, persons over 18 purchasing for underage, drunks, etc.) prior to being allowed to sell alcohol.

3. All training records will be retained for 12 months and made available to police and local licensing officers upon reasonable request.

4. A minimum of 3 SIA door staff, or 2 door staff per 60 customers or part thereof, whichever is the greater, to be deployed from 21.00 hours.

5. All door staff will wear SIA registration badges and those engaged outside the premises will wear high visibility jackets or vests.

6. The DPS (or representative) will complete an incident log at the end of each trading day. They will be responsible for recording any incidents, and include the outcomes, as detailed below. Such a record shall be made available for inspection by the Licensing Authority and Police immediately upon request.

- i) all crimes reported to the venue
- ii) all ejection of patrons
- iii) any complaints received from members of the public or customers

- iv) the seizure of drugs or offensive weapons
- v) the full name and registration number of any SIA door staff, or other member of staff, who has been involved in dealing with any of the above matters (i-iv).

Such a log will be signed off by the DPS on a monthly basis, indicating the outcome of each incident.

7. A minimum of four out of ten persons entering or re-entering the premises will be subject to a search by a SIA trained staff member during the times they are on duty. Any person who refuses to be searched will be refused entry. All searches must be carried out in full view of a CCTV camera.

No person found with, or using a weapon or illegal drugs may enter or remain on the premises.

8. No sales shall be made to anyone who appears to be intoxicated.

9. Suitable and sufficient external lighting shall be installed to adequately light the façade and immediate footpath adjacent to the façade of the premises.

10. Radio pages on EMR frequency to be used by door supervisors.

11. No entry granted to persons who appear to be intoxicated.

12. The premises will participate in the local recognised pub watch or equivalent scheme.

13. The DPS shall contact the Police Licensing Officer every 4 months to review compliance with conditions and discuss any incidents that have been recorded.

14. No glassware or other drinks containers may be taken off the premises.

15. The smoking area is to be positioned at the rear of the premises and patrons are not to be allowed to smoke outside the front of the premises.

Public safety

16. The premises risk assessment document will stipulate the maximum number of patrons to be accommodated at any time.

Prevention of Public Nuisance

17. Notices shall be prominently displayed at all exits requesting patrons to leave quietly.

18. DPS and door staff to request patrons to leave in a quiet and orderly manner.

19. The retained SIA door staff will remain on duty outside the premises for 30 minutes after closing time and shall supervise exiting patrons behaviour in the area shown on the attached plan (marked LN/210002365). The patrolling supervisors shall be attired as in condition 5. The patrolling supervisors shall cooperate with the police and any other enforcement agencies during this time.

20. Deliveries and services are carried out between the hours of 08.00am and 19.00pm.

21. To prevent glass noise, waste bags containing bottles are to be stored in the garden and bins are to be filled between 09.00 am and 20.00pm.

22. No entry or re-entry after 01.00am on Thursday, Friday and Saturday or on any night the premises trades beyond 01.00am. Management will provide a secure system to identify those persons exercising the right of re-entry. i.e. coded wrist bands/vouchers etcetera.

23. An appropriate automatic sound control device must be installed and used for amplified music. The devices should be set so that the volume of any amplified sound emanating from the premises does not cause a public nuisance.

24. The premises licence holders shall inform nearby residents, by leaflet drop or other appropriate method of communication, as agreed with the Licensing Authority, and upon permanent public notices affixed to the main/side entrance doors of the premises, a dedicated mobile phone number for 24 hour contact with the management team for emergency and complaint purposes. (see condition 6 for the recording of any calls received.) The DPS or day to day managers to carry this phone with them when the premises are open and trading.

25. The DPS (or representative) shall monitor the volume of any music emanating from the premises and adjust the volume to ensure that any amplified sound or other music from the licensed premises shall not cause a public nuisance.

The protection of children from harm

26. The premises will operate a Challenge 25 policy. Only photographic forms of identification are acceptable. These are:

- i)** Passport
- ii)** Driving Licence
- iii)** Accredited proof of age card bearing the 'PASS' hologram.

27. Children will be permitted upon the premises only when in the company of a responsible adult – or when attending a bona fide pre-arranged event.

28. Children generally will not be permitted to remain at the premises after 21.00 hours (except when attending a bona fide pre-arranged event).

Annexe 3 – Conditions attached after a hearing by the licensing authority:

Annexe 4 – Plans:

Plans held at Epping Forest District Council



**MATERIAL UPON WHICH ESSEX POLICE SEEKS TO RELY UPON FOR AN APPLICATION
FOR REVIEW OF PREMISES LICENCE UNDER SECTION 51 LICENSING ACT 2003**

PREMISES DETAILS	LUXE ESSEX 126 High Road Loughton Essex IG10 4BE
NAME OF PREMISES LICENCE HOLDER	Peach Entertainment Limited 555 – 557 Cranbrook Road Ilford Essex IG2 6HE
RELEVANT LICENSING AUTHORITY Epping Forest District Council	REVIEW HEARING DATE 30 th May 2017

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1.0 BACKGROUND

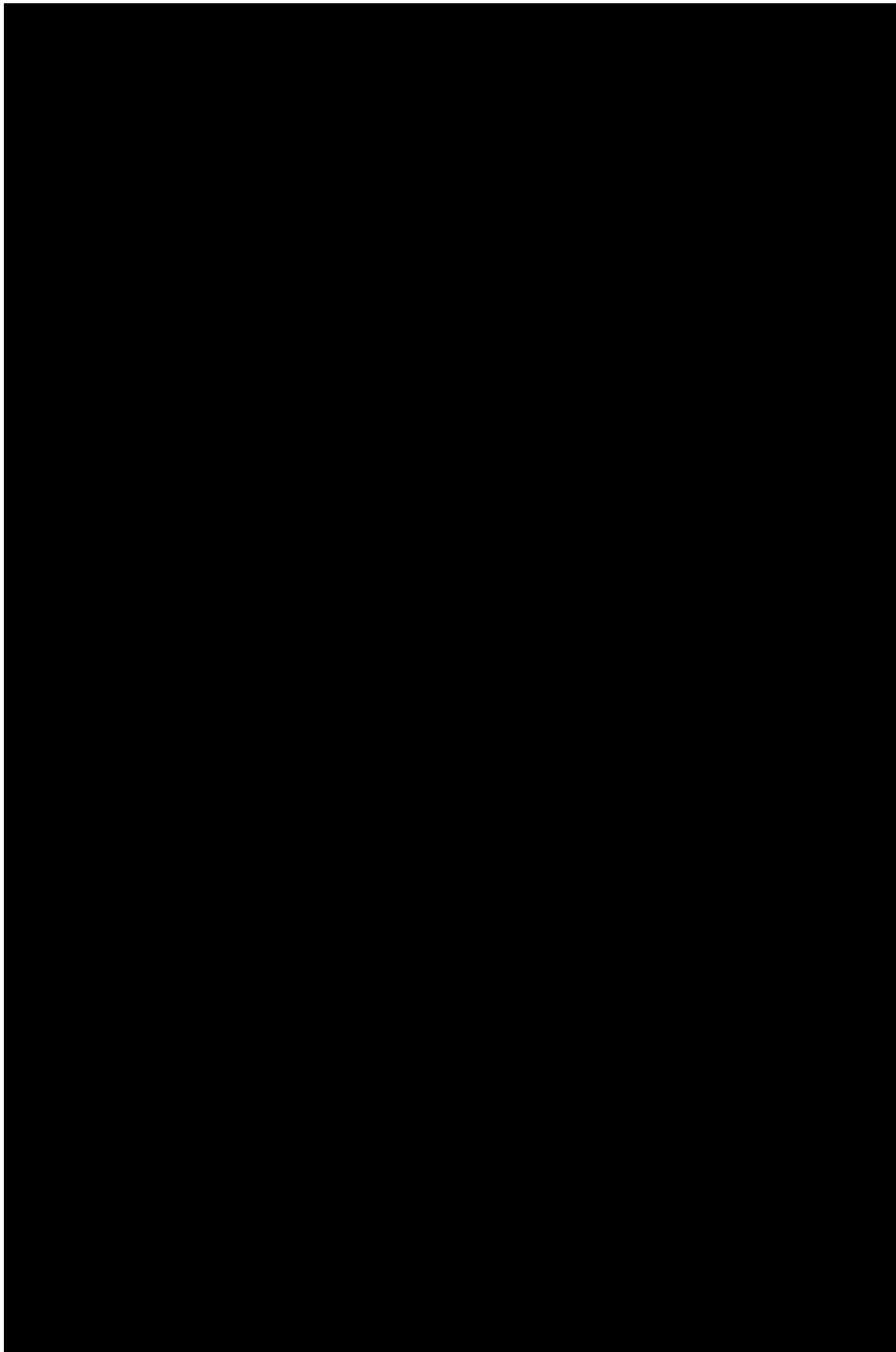
This is an application for the review of the premises licence relating to Luxe Essex, 126 High Road, Loughton. The premises operate under a premises licence issued to Peach Entertainment Limited.

It is the police submission that serious crime and disorder, and public nuisance occur in, and in the vicinity of Luxe Essex when open, all predominantly after 0100 when it is the only premises open.

The premises in the immediate vicinity include:

- a) Hollybush, 140 High Road whose licensable activities cease at 0100 on Friday and Saturday.
- b) NU Bar, 153 High Road whose licensable activities cease at 2300 on Friday and Saturday since 7th March 2017. Prior to which the licence was suspended on 9th February 2017.

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3.0 FURTHER EVIDENCE

- 3.1 This is the latest in a series of incidents of disorder and public nuisance in recent months.
- 3.2 **DOCUMENT 2** is a map showing the location of incidents within a 100 metre radius of Luxe Essex which are detailed in **DOCUMENT 3**.
- 3.3 **DOCUMENT 3** is a list of the incidents shown plotted on **DOCUMENT 2**. It shows 21 incidents since 1st December 2016 that have occurred at or which Essex Police believe have a causal link to Luxe Essex. A further 4 incidents since 1st February 2017 have occurred in the vicinity during the times at which Luxe Essex is open. CCTV in relation to incidents 4, 12, 13, 17, 23 has been provided and shows persons congregating at the front of the premises when closing, and fights breaking out. This is a regular nuisance to the residents nearby.
- 3.4 **DOCUMENT 4** are newspaper reports related to incidents or complaints regarding Luxe Essex. One of which details how residents have raised a petition calling for action to be taken.
- 3.5 **DOCUMENT 5** details meetings had with the Luxe Essex management since February 2016. Navin IYAPAH is the majority shareholder of Peach Entertainment Limited; and as such meetings were with him as a representative of the Premises Licence Holder. These meetings were to address incidents pertaining to and the management of Luxe Essex.

4.0 SUMMARY

- 4.1 Essex Police believe that the siting of a late night establishment in a densely residential area such as the High Road is always likely to undermine the licensing objective of preventing a public nuisance unless sufficient and adequate dispersal measures are in place. The presence of Luxe Essex and, until recently, NU Bar has demonstrated that this belief is correct with both premises having attracted the concern of local residents for many years regarding general noise and anti-social behaviour.

Luxe Essex has attracted its clientele from a wide area including North East London and this appears to have contributed to the significant nuisance and disorder occurring during dispersal after the end of licensed activity with groups of people, sometimes involving rival factions, gathering outside the premises while they wait for friends/family to collect them or

queue for taxis or await private hire vehicles. This attraction will continue whilst Luxe Essex continues to be a late night venue.

In particular, Essex Police has seen significant crime and disorder taking place between 01.00 hours and 03.00 hours with a strong correlation between the closing time of Luxe Essex and incidents of violence. Since February 2017 when NU Bar closed, a clear association between patrons and Luxe Essex, in the police submission exists – it being the only alcohol licensed premises open after 01.00 hours.

In the wider context, incidents of disorder and their severity have (in connection with Luxe Essex) escalated despite continual and regular conversation between the licence holders and police. These conversations have yielded little in substance and in particular there have instead been vague promises to increase vigilance and install some manner of identification system which has not materialised. Indeed the majority shareholder, as long ago as February 2016, appears to maintain a belief that police resources should be routinely deployed to the outside of his premises to ensure a safe and peaceful dispersal of patrons he has sold alcohol to – rather than accepting responsibility for the situation arising from how and when his premises trades. This is despite the licence holder being aware that violent incidents and lack of management action, led to nearby NU Bar having its licence first suspended and then heavily curtailed.

Essex Police considers that the owners and managers of the premises have little real interest in taking the necessary steps to change its client base, method of operations, policies, equipment and to exercise due diligence to meet the licensing objectives of:

- a) preventing crime and disorder;
- b) preventing public nuisance; and
- c) protecting the public from harm,

and thus the premises should no longer be permitted to remain open to sell alcohol and provide regulated entertainment.

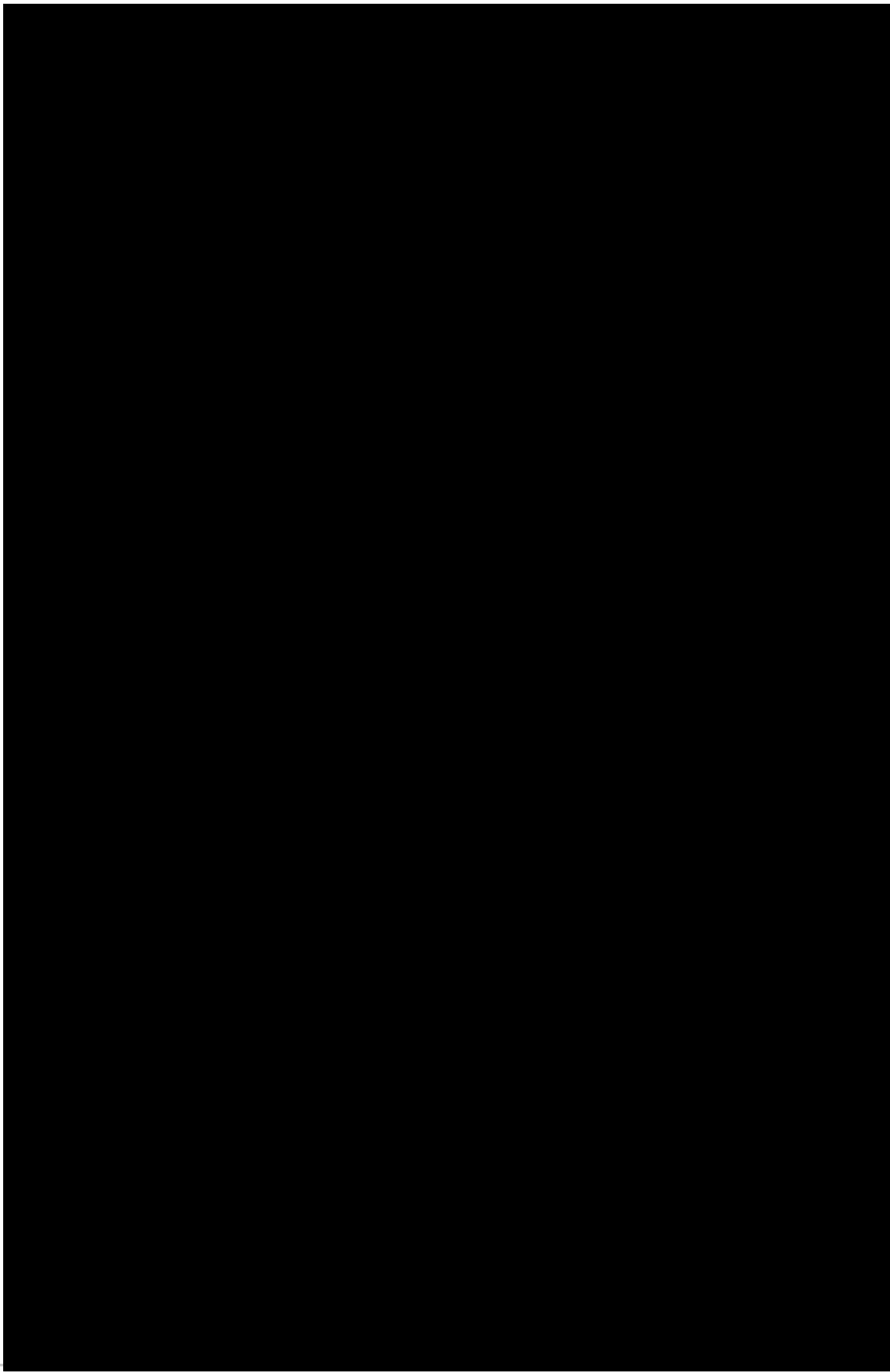
5.0 ESSEX POLICE'S VIEW ON THE HEARING'S OUTCOME

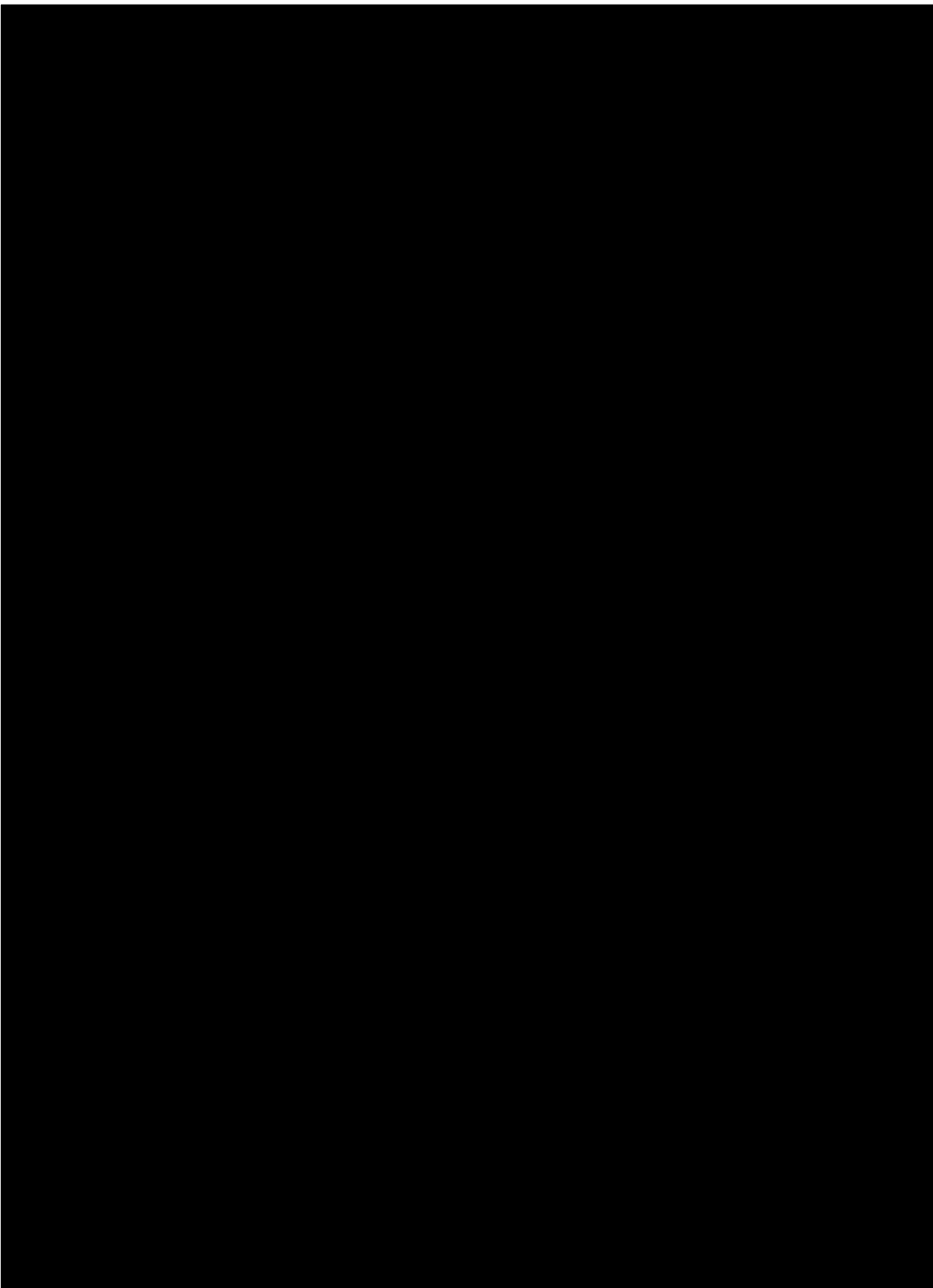
5.1 Revocation of licence

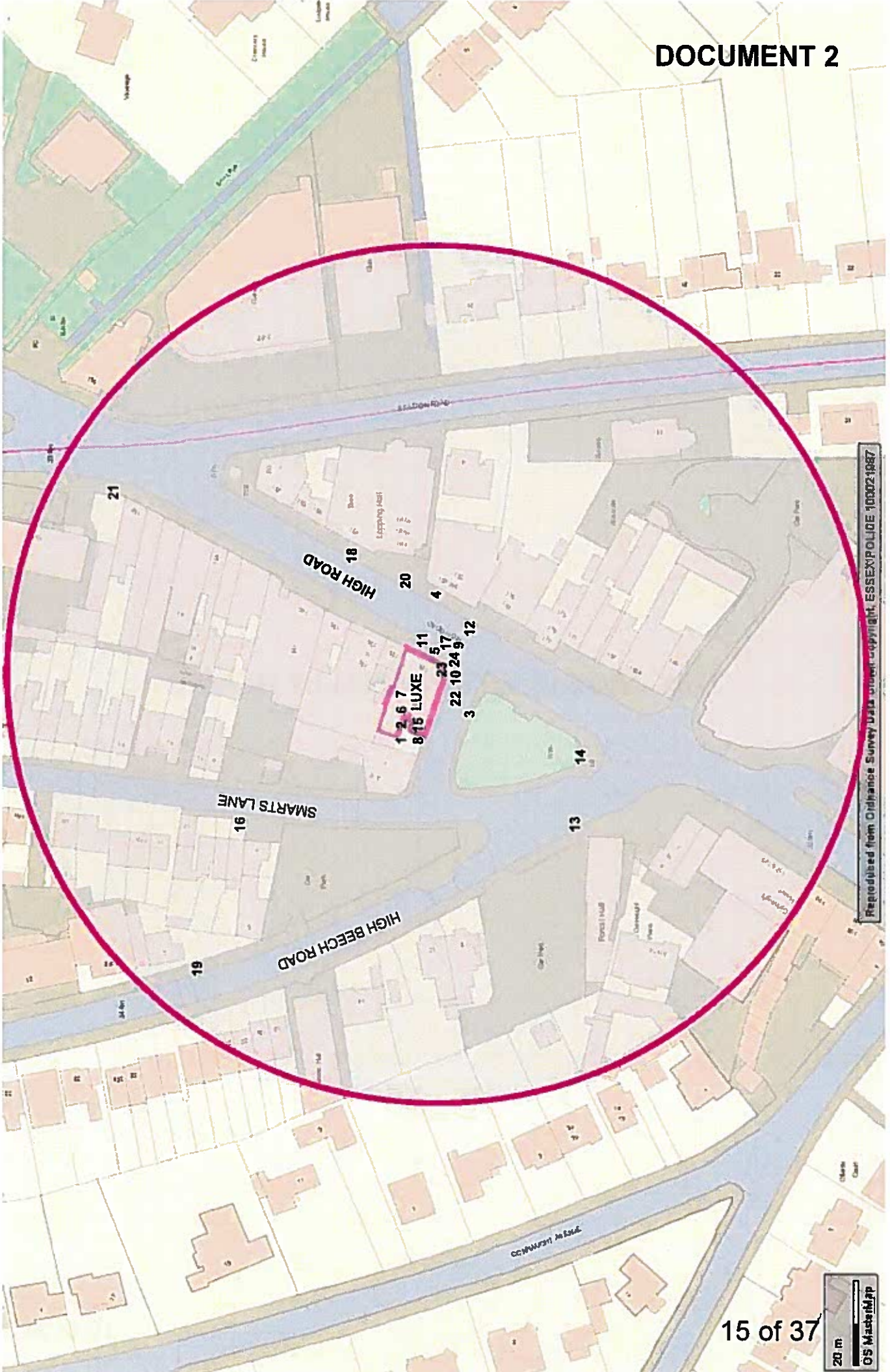
Essex Police believe that the licensing objectives can only be safeguarded if the premises licence for Luxe Essex is revoked.

5.2 Should the committee decide not to revoke the premises licence, then a number of measures Essex Police recommend can be found in Appendix 1.

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TIMES	DATE	NOTES	
1 01:00 - 02:30	Saturday, 03 Dec 2016	Female reports knocking a drink over, and male then shouted at her, and hit her to face with jug. Victim friend states suspect called Jay, security at another venue. Poss Jay Vink Head doorman at LuXe. CCTV not provided.	AT PREMISES
2 03:00	Saturday, 03 Dec 2016	Male approached female at LuXe and said "why are you wearing that? Are you some kind of white Paki". Victim was very offended by comments made. Manager (Navin) then asked suspect to leave which he did.	AT PREMISES
3 02:19	Sunday, 18 Dec 2016	Call from premises. Group ejected, being rowdy and causing a disturbance. Concerned of further disturbance at closing time. Police attend. Male arrested for drink driving.	CAUSAL LINK
4 02:57	Tuesday, 27 Dec 2016	Report of 30 persons fighting outside. Police attend. On High Road, Opposite LuXe. Female assaults female. Suspect arrested. Sister is 16yo taken home by Police. EFDC CCTV shows persons involved in numerous altercations. Officers have confirmed some persons in group had been to LuXe. LuXe CCTV viewed, IDs seen being checked, possible has used elder sisters ID. 1 male cautioned for assaulting a constable. 1 female cautioned for assaulting a constable.	CAUSAL LINK
5 00:04	Sunday, 15 Jan 2017	Report of persons fighting outside LuXe. Amb also called. Police attend. No fight in progress. Male on floor. CCTV & Door Staff details requested from LuXe. V1 injury to forehead; witnesses alleging Door Staff responsible for injuries. V2 broken tooth & cuts to face. V3 cut to left cheek; victim unsure if male responsible is door staff. Management (Navin) stated 1 male removed by door staff from side exit. He tripped & landed against car. 2nd male (poss V1) ran at door staff to throw a punch & landed face first on pavement. V2 stated males in club were rude & abusive to V3. 2 girls in group challenged males & they were asked to leave by door staff. He then said as ejected door staff assaulted them. X-Ref. is call from amb. EFDC CCTV viewed and corroborates. 1 male cautioned for S5 Public Order, using threatening/abusive words/behaviour. 1 male charged & convicted for using racially abusive language.	AT PREMISES
6 01:15	Saturday, 04 Feb 2017	Male reports he was speaking to female on dance floor, was approached by males who told him to 'fuck off' and showed a knife with 2-3 inch blade.	AT PREMISES
7 01:42	Saturday, 04 Feb 2017	Female reporting sexually assaulted by door staff. Investigation showed that female was being ejected as intoxicated and fell to floor whilst being walked out.	AT PREMISES

TIMES	DATE	NOTES	AT PREMISES
8 01:38	Sunday, 05 Feb 2017	Report of large fight outside and fight on terrace at LuXe. Victim has gone to leave premises when he has been grabbed by one of the bouncers & pulled up the stairs through a side door. Suspects have then grabbed victim and hit to the face causing loose tooth, cuts and bruising in and around his mouth. CCTV provided from LuXe has no coverage of the terrace EFDC CCTV not requested for LuXe due to GBH at NU Bar.	AT PREMISES
9 02:34	Saturday, 11 Feb 2017	Call from premises. Door staff have separated a group on High Road screaming & shouting at each other, concerned could escalate. Police attend, parties spoken to, no offences reported.	CAUSAL LINK
10 02:34	Saturday, 11 Feb 2017	Taxi driver reports 15 people fighting at LuXe. No police attendance.	CAUSAL LINK
11 02:37	Saturday, 18 Feb 2017	Call from premises. Line drops. Police attend, female fallen over & gone to hospital.	AT PREMISES
12 02:43	Saturday, 25 Feb 2017	Call from street pastor to people coming out of LuXe & fighting in road. Police attend, no complaints made. EFDC CCTV viewed showed club emptying out at closing time, and fight in road.	CAUSAL LINK
13 03:00	Saturday, 25 Feb 2017	Report of 20 people fighting outside, belts/bottles being used. Male on floor, head being stood on. Victims assaulted by numerous persons, 1 punched, kicked & attacked with belts resulting in several small lacerations, injuries to eye & fractured rib. 1 punched in the face receiving cut to the lip. EFDC CCTV viewed showed fight in High Beech Road.	CAUSAL LINK
14 23:56	Saturday, 25 Feb 2017	Report of a fight on Smarts Lane near to Luxe. Further report of male with knife. Taser authorised. Police attend, no disturbance in progress.	IN VICINITY
15 23:59	Friday, 03 Mar 2017	Report of assault by door staff. Several victims all ejected from premises. Police attend and 2 victims claim to have been punched, with no visible injuries, 1 victim punched in face & pushed to floor & head stamped on causing cut to nose, chipped tooth & heel mark on forehead. Door staff and witnesses state they were all ejected for aggressive behaviour and they went for door staff.	AT PREMISES
16 02:43	Saturday, 04 Mar 2017	Resident in Smarts Lane reporting fight breaking out, and people urinating in his garden. X-Ref 0103 – Call from premises reporting 25-30 people trying to get back in after closing. Police attend, no fights or complaints being made.	CAUSAL LINK
17 02:40	Saturday, 18 Mar 2017	Call from premises reporting fight in road, door staff struggling to separate, 6/7 on each side. Police attend, all parties have left. EFDC CCTV viewed shows fight outside premises with male pushed to floor, spreading in to road.	CAUSAL LINK
18 00:55	Sunday, 26 Mar 2017	Police request ambulance for semi concious female outside HSBC bank. She is extremely intoxicated, has been sick and defecated herself.	IN VICINITY

TIMES	DATE	NOTES	IN VICINITY
19 02:25	Sunday, 09 Apr 2017	High Beech Road, Near to LuXe, report of male with knife shouting at another male. Taser authorised. Police attend, lots of people about. No trace male with knife.	IN VICINITY
20 02:30	Saturday, 15 Apr 2017	Report of fight between 3-4 males, 2 further calls (1 from premises) reporting same. Police attend, no fighting. Door staff spoken to, who stated friends pushing & shoving.	CAUSAL LINK
21 02:52	Saturday, 22 Apr 2017	Call from premises reporting 8 males outside Police Station arguing. Police look out window, 2 black males talking, no fighting.	CAUSAL LINK
22 01:57	Sunday, 23 Apr 2017	Call from premises reporting 3 people fighting, door staff trying to break it up. Others hanging around. Police attend, bulk of persons have left. EFDC CCTV viewed shows males leaving premises and fighting outside the premises, leading into road and continuing until police arrive.	CAUSAL LINK
23 21:45	Sunday, 23 Apr 2017	Call from premises reporting 3 males ejected from Fifteen, outside trying to get in. Entry refused but being aggressive. Police attend, parties already left.	AT PREMISES
24 02:48	Sunday, 30 Apr 2017	Call from amb reporting male stabbed outside LuXe. Call from premises at 01:46 requesting police. Males also attempted to gain entry to private address in Smarts Lane, believed suspects. 1 with broken bottle. Several calls received.	CAUSAL LINK
25 03:50	Sunday, 30 Apr 2017	Fight at train station. Staff assaulted, someone heard shouting 'He's got a knife' coming from station area. Something being smashed up. Taser authorised. Police attend, suspects left scene.	IN VICINITY

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March 2015

EPPING FOREST **Guardian**

Loughton Residents' Association fighting night club status for Luxe, in High Road

Households close to a bar notorious for noise and violence are opposing a bid by the owners for it to be officially recognised as a nightclub.

In September 2014, Luxe in Loughton High Road was refused permission to operate as a nightclub despite already promoting itself as one.

Luxe have now appealed the decision.

If unsuccessful, Luxe could be subject to restrictions on dancing and its entry policy.

Failure to comply would be a criminal offence, with the possibility of legal action by Epping Forest District Council.

David Linnell, of the Loughton Residents' Association, claimed many people "are fed up to the teeth" with noise, fighting, and drug use associated with the club, in High Road.

He said: "Our view is that Loughton High Road is a residential area.

"We would like to see it return to a pub and during the day we would like to see it open.

"At the moment it is a dead area in the middle of the area.

"The key thing is anything after midnight is bound to be disturbing residents when it closes."

Luxe, which opens until 3am at weekends, has been linked to a number of serious incidents including a 150-person brawl in 2011, a suspected homophobic attack in 2012 and a man's face being fractured so badly he could not talk to police.

Stephanie Moody, 55, of Smart's Lane, said she had phoned the police because of fighting as recently as Saturday (March 21).

She said: "Obviously it is worse in the summer, but it is a nightmare.

"Howling, bibbing their horns at the bottom, screaming up and down the road on their phones.

“We are actually seriously considering moving because of it, every weekend, Friday and Saturday.

“It is disturbing us.

“I have gotten to the point now where every time I am going to ring the police.”

When contacted about the ongoing appeal process, a manager at Luxe, who refused to give his name, said: “We are not a night club and we never had a night club, we are a late night bar and our license states we are a late night bar.”

May 2015

Enfield INDEPENDENT

Call for action after latest serious incident at LuXe in Loughton

A serious assault at a night club in Loughton has prompted people to again call for action by the authorities.

Neighbours of LuXe club in the High Road have spoken of their concern for patrons, as well as members of the community, after waking up to find blood-splattered pavements over the weekend.

Police have appealed for witnesses and information after two men were left with serious head injuries on Saturday morning (May 23) after a fight at LuXe nightclub in High Road, Loughton.

Another man received minor injuries in a separate incident in High Road on Saturday morning.

It is the latest in a series of serious incidents at the club, which has seen a 150-person brawl in 2011, a suspected homophobic attack in 2012 and a man's face being fractured so badly he could not talk to police.

Members of the public were woken by the incident on Saturday morning, which saw a large section of the High Road closed until 9.20am.

"There was blood outside on the pavement", said Roz Jones, 45, of Smart's Lane.

"It has either got to be shut down or something is going to happen - someone will get killed.

"Every weekend we get woken up by the screaming from the girls.

"I am all up for having a good time, but that just goes beyond.

"It is not right."

LuXe is currently trying to be officially recognised as a nightclub after Epping Forest District Council refused it permission in September 2014.

If unsuccessful, the club could be subject to restrictions on dancing and its entry policy, and could face legal action if it fails to comply.

The Loughton Residents' Association (LRA) has consistently opposed LuXe and other venues' attempts to stay open late at night.

David Linnell of the LRA said: "It is really down to the police - if they think things are not right they need to get an objection in.

A 28-year-old from Benfleet and a 29-year-old from Stanford-le-Hope were taken to hospital after police attended the scene shortly after 1.45am.

October 2015

**EAST LONDON
& WEST ESSEX**

Guardian

LuXe in Loughton banned from staying open as night club

A venue notorious for noise and violence has lost its battle to stay open as a night club.

Managers will be forced to remove DJ equipment and ban dancing in parts of LuXe in Loughton High Road, after a failed appeal against a decision by Epping Forest District Council.

The venue, which has been linked to incidents including a man's face being fractured so badly he could not talk to police, a 150-person brawl in 2011 and a suspected homophobic attack in 2012, will have to stop opening as a night club by the end of November.

Not doing so would be a criminal offence and could prompt legal action by the district council.

Stephanie Moody, aged 55, of nearby Smart's Lane, had opposed the club's appeal after frequently contacting the police about violence and drug use outside.

She said: "The decision is about time, it is really the best outcome.

"It will make such a huge difference to the area, early on Saturday morning you have to jump over the contents of people's stomachs.

"I am just really pleased it will stop as a night club so at two or three o'clock, we will not be woken up by police."

Campaign group and political party the Loughton Residents' Association (LRA) has previously called for the property to reopen as a pub.

However, Mrs Moody said she disagreed.

"There are so many in a couple of hundred yards, and you cannot have another restaurant or takeaway.

"I am sure they will find something."

David Linnell of the LRA said the group was delighted with the inspector's "common sense" judgement.

He said: "We are hoping this will mean residents will have a more peaceful time in future.

"If it was a proper pub, open during the day so it is not a blank space on the High Street and closing at a sensible time, that would be nice.

"We do not want to put anyone out of business, we just want them to operate in a way that is suitable for the area."

As well as removing equipment and banning dancing in places, Alan Woolnough of the Planning Inspectorate recommended LuXe stops charging for entry, closes a 'VIP Room' and starts opening during the day.

A decision on what to limits to impose will be made by the council.

Managers at LuXe have been contacted for comment.

7th March 2017

Richmond & Twickenham **TIMES**

Loughton neighbour fed up of violence in Smarts Lane

A NEIGHBOUR has complained of the violence outside bars near his house at the weekends.

Darren Stetzl, of Smarts Lane, Loughton, says he regularly gets woken overnight by fighting in his street.

On three occasions, February 25, 26 and March 4, Darren has called the police, but the problem persists.

Each incident has taken place near LuXe bar, the former nightclub at the end of Darren's road, and he has taken videos showing the incidents.

The commodity broker, 34, said: "It's awful. It's obviously really frustrating.

"The fact that we are expected to just put up with people fighting outside our house is just not acceptable. Our home is somewhere we should be able to go back to and feel safe."

Aside from the fighting, Darren has also seen people urinating on his property and his neighbours' cars.

He said: "About midnight, I heard my neighbour shout at a man urinating on his driveway.

"Across the road another man was urinating on the wall."

Darren has also seen other incidents. He added: "I was woken by screams of 'acid, acid, help, help'. I looked out the window and the car then ran a man over and broke his leg.

"It's carnage.

"You're fearful of leaving the house."

The trouble comes just two years after the venue lost its battle to stay open as a nightclub. It is now classed as a bar.

Darren added: "There's no reason why a bar should be open until 3am in the first place. Why does he (the manager) not like other clubs, knowing all the violence before, let them all back into the club. They must know the people who are causing the trouble."

David Linnell, of the Loughton Residents Association, said: "It's only recently that police have taken effective action.

"Our view is that the whole of that area is a residential area. Midnight is the latest time that anywhere should be open.

"There's a difference between what happens in the nightclub and what happens outside it.

"We would like to see the freeholder have another go and make it flats. That would sort out the nightclub and give everybody a good night's sleep. We would support that as an association."

The Guardian Series has contacted LuXe bar for a comment.

Essex police have confirmed that they were called to an incident in High Road, Loughton, at 2:45am on Saturday.

Record of Meetings with Luxe Essex			SPECIFIC INCIDENTS DISCUSSED (REFER TO DOCUMENT 3)
DATE	TIME	DETAILS	
Wednesday, 29, March, 2017	10:00	Navin IYAPAH attended Loughton Police Station to meet with Licensing Officer Peter JONES and PS Lisa COOKE. The use of barriers was discussed. Although not a licence condition it was agreed it was a positive measure for queue management, and directing people out so they don't walk straight in to the road. IYAPAH had received complaint from Epping Forest District Council regarding the use. IYAPAH and JONES went through recent incidents. A number of the incidents were outside the premises and It was noted that we had had a couple of weeks with no incidents, IYAPAH felt Police presence assists with dispersal.	10 - 19
Monday, 06, February, 2017	12:00	Following incident where a male stated he was threatened on dance floor with a knife, Licensing Officer Peter JONES attended and spoke with Navin IYAPAH. IYAPAH stated he was not aware of this, and that persons are searched on entry. JONES requested CCTV be downloaded for the investigating officer.	7 - 8
Thursday, 02, February, 2017	11:45	Navin IYAPAH attended Loughton Police Station and met with Licensing Officer Peter JONES. Incidents in December 2016 & January 2017 were discussed in full. JONES explained there had been a spike and this caused concern. JONES also advised that on 27/12/2016 a person under 18 had been in the premises. IYAPAH explained ID checks were carried out and questions asked should their be concern around persons using ID that is not their own. IYAPAH also stated fake driving licences were easily available. JONES referred IYAPAH to previous meetings regarding ID Scan systems, and how these are designed to spot fakes to make it easier for the premises to manage clientele. JONES advised a sign at the bar stating 'doubles only' was irresponsible drinks promotion and singles should be available by law. IYAPAH stated this was at a single service point of the bar and not a whole bar policy. JONES advised that signage needs to be clearer. IYAPAH advised he intends to refurbish the premises, putting a kitchen in to offer food during the day and changing to a 7 day operation.	1 - 6
Thursday, 24, November, 2016	14:00	Licensing Officer Peter JONES and Acting Inspector Lisa COOKE attended Luxe Essex and met with Navin IYAPAH. Ejection and dispersal were discussed and that policies need to be reviewed. IT was also noted again that CCTV timings are out and this is causing issues with obtaining correct footage.	

Thursday, 27, October, 2016	11:00	Licensing Officer Peter JONES attended Luxe Essex and met with Navin IYAPAH. Incidents since last meeting 23/09/2016. JONES asked again for evidence of Crime Scene Management training. IYAPAH is to get this and email across. New CCTV cameras have been installed to the side pointing towards the car parks. These are not working as they overload the system; this is being addressed. ID Scan is on back burner still until the future of LuXe is known in terms of planning, which IYAPAH stated was being appealed.
Friday, 23, September, 2016	13:00	Licensing Officer Peter JONES attended Luxe Essex to meet with Navin IYAPAH to discuss incidents since 21/07/2016. It was noted that it had been 2 months since last meeting. Incident on 17/09/2016 whereby male was sprayed with substance believed ammonia in car park on Smarts Lane. IYAPAH stated victim was a friend who had been at LuXe discussing business venture, and that victim hadn't been drinking and left at approx 0200. At approx 0215 IYAPAH became aware if incident, and went over to car park. He saw friend on floor and heard mention of acid. he returned to bar and got whisky, which he then poured into eyes of friends to counter the acid as believed was the right thing. We discussed CCTV upgrade and IDScan. IYAPAH has no intent to invest money at this time as the future of the venue and his ownership are in question.
Thursday, 16, June, 2016	13:15	Licensing Officer Peter JONES attended Luxe Essex and met with Navin IYAPAH. ID Scan is still being sought, but the finances are not there. The DPS is now Keeran IYAPAH. Advice was given again regarding the plan attached to the licence and the need for a minor variation. Navin is to speak to EFDC. Navin is looking to carry out a full refurb in the summer, this is when CCTV upgrade will take place.
Thursday, 02, June, 2016	11:00	Licensing Officer Peter JONES attended Luxe Essex and met with Navin IYAPAH. Discussed incidents since last meeting 12/05/2016. IYAPAH states he asked officers to stay in area on 15/05/2016 and closed early. This meant their was a quicker dispersal.
Thursday, 12, May, 2016	13:15	Licensing Officer Peter JONES attended Luxe Essex and met with Navin IYAPAH. Management Plan and premises licence inspection 22/04/2016 discussed. The training records that were not available, are now all on site and available.
Thursday, 21, April, 2016	13:15	Licensing Officer Peter JONES attended Luxe Essex and met with Navin IYAPAH. Drugs box secured in secure office on top floor, JONES locked this so is now ready for use. IYAPAH has increased his security team. IYAPAH is having a meeting next week with the bank to arrange a loan to purchase ID Scan equipment.

Friday, 08, April, 2016	12:00	Licensing Officer Peter JONES attended Luxe Essex and met with Navin IYAPAH. IYAPAH advised that the CCTV timings have yet to be adjusted as he is upgrading many cameras to HD and this will be done as part of the upgrade, as to do it would destroy old recordings. IYAPAH also advised that a noise engineer had attended this week to check & adjust the levels of the noise limiter. ID Scan is being sourced, and the Wi-Fi needs improving within the building. IYAPAH is seeking to purchase outright so is saving for it. As agreed with Insp Kingsnorth, Door Staff are being deployed to the rear of the premises.	
Thursday, 24, March, 2016	13:00	Meeting at Loughton Police Station. Navin IYAPAH (LuXe), Steve PEMBERTON (Sentra Security Operations Manager), Jay VIRK (Sentra Security Head Doorperson at LuXe), A/Insp KINGSNORTH, Peter JONES (Licensing Officer) all in attendance. Holes drilled for Drug Safe. JONES to attend and get installed. A/Insp KINGSNORTH highlighted appreciation for assisting Police. It was noted that incidents are on the decline, but a serious violent crime occurred close to the premises on 13/03/2016 whereby a male was stabbed. It was suggested that the victim and suspect may have been in LuXe. Discussion therefore took place about ensuring a tighter entry process. IYAPAH has agreed to get ID Scanning installed. This will be escalated after the Easter break. PEMBERTON also suggested taking two door staff towards the end of the night and placing them at the rear of the premises in high visibility jackets to assist dispersal, and have a small view of the car parks.	
Wednesday, 16, March, 2016	11:00	Licensing Officer Peter JONES and Navin IYAPAH met at Loughton Police Station to discuss incident at weekend that occurred away from the premises. JONES then went to view the incident location and CCTV at LuXe. LuXe had 14 door supervisors on duty. The log has been provided to investigating officers. Approx. 6 door staff followed Police when they ran up the road. Neither IYAPAH (Owner) or Jay VIRK (Head Door Person) aware of any disturbances in premises, or dropped/lost keys. Due to premises being extremely busy they closed their doors at approx. 2300, and were extra selective after that time. Lights were turned up at approx. 0220 10 minutes earlier than normal to start dispersal of premises. In relation to Blood Spots at front of premises, Officers said in front of Door Staff this was not blood when scene was lifted. Male suspect already banned from Luxe Essex, and IYAPAH was not aware of him being in premises, but cannot be 100% sure. Door Staff won't have seen stabbing or knife as offence location was away from premises. Police sent Door Staff away. IYAPAH spoke to officer offering CCTV and asking if Door Staff statements were required.	

Thursday, 10, March, 2016	14:00	After Pub Watch at Black Deer, Licensing Officer Peter JONES and Navin IYAPAH sat and went through the reports made to Police. New DPS is Dipum PATEL. ID Scan still being discussed. IYAPAH feels it is expensive. JONES continued to share benefits. Drug safe to be wall mounted once premises safe has been moved.	
Tuesday, 23, February, 2016	12:00	Licensing Officer Peter JONES attended Luxe Essex and met with Navin IYAPAH. 3 incidents over past 2 weeks discussed. ID Scan is still being investigated. I supplied further information on pricing. Navin felt it was expensive. Drug safe was unlocked to allow wall mounting. It was empty. Navin would like to see officer presence at closing, as this will help dispersal, and reduce likelihood of disturbance.	

APPENDIX 1

Should the sub-committee consider that it is not appropriate to revoke the licence then Essex Police would reluctantly ask the committee consider the below actions at the review hearing:

1. Continued suspension of the licence; AND
2. Revised licensing and opening hours; AND
3. A significant variation and addition to existing licence conditions.

These suggested alternatives are detailed below.

A) That the Licence is suspended for 3 months to enable management to install new equipment, devise new policies and retrain staff, and

B) Following suspension:

- i. New licensable activity hours established consisting of:
Sunday to Thursday – 10.00 hours – 00:00 hours;
Friday & Saturday – 10.00 hours – 01.00 hours.
- ii. The following seasonal variations are established;
Christmas Eve (24th December), Christmas Day (25th December), Boxing Day (26th December) licensable activities to be extended until 01.00 hours.
- iii. New non licensable hours (opening hours) established consisting of:
Sunday to Thursday – 10.00 hours – 00:30 hours;
Friday & Saturday – 10.00 hours – 01.30 hours.
- iv. The following non-standard times are established;
New Year's Eve (31st December – 1st January) annually only to extend licensable activity to 01.00 hours and to extend opening hours by one hour at the Vernal/Spring Equinox when British Summer Time begins.

C) That the non-mandatory licensing conditions (Annex 2) are amended and replaced in their entirety by the following conditions.

PREVENTION OF CRIME AND DISORDER

1	<p>The premises shall have installed and maintain a closed circuit television surveillance (CCTV) system which at all times complies with the below requirements:</p> <ul style="list-style-type: none">i. CCTV will be provided in the form a recordable system, capable of providing pictures of evidential quality in all lighting conditions particularly facial recognition;ii. CCTV cameras shall cover {all public areas including all entrances and exits};iii. Equipment must be maintained in good working order, be correctly time and date stamped, recordings must be kept in good working order and kept for a minimum period of 31 days;iv. At all times, whilst the premises is open for licensable activities, there are members of staff able to immediately provide viewable copies of recordings to the police or licensing authority staff upon reasonable request;v. The recording equipment and data storage devices shall be kept in a secure environment and fitted with security functions (such as passwords) to prevent recordings being tampered with;vi. An operational daily log report must be maintained endorsed by signature, indicating the system has been checked and is compliant: in the event of any failings these are to be recorded immediately.
2	<p>Signs must be displayed at all entrances and exits advising customers that CCTV is operating at the premises and shall be minimum size of 200 x 150 mm</p>
3	<p>An incident log shall be kept at the premises, and made immediately available to police or licensing authority staff upon request.</p> <p>The log must be completed as soon as is possible and within any case within 4 hours of the occurrence and shall record the following:</p> <ul style="list-style-type: none">(a) all crimes reported to the venue(b) all ejections of patrons(c) any complaints received concerning crime and disorder(d) any incidents of disorder(e) all seizures of drugs or offensive weapons(f) any faults in a CCTV system, searching equipment or scanning equipment mandated as a condition of the licence.

4	<p>Toilets shall be checked on at least an hourly basis for the purpose a) of detecting and deterring the use of controlled drugs and psychoactive substances; and b) maintaining public safety.</p> <p>A record of these checks shall be maintained with the date, time, and condition of the toilets and staff member conducting the check.</p> <p>These records shall be made contemporaneously, retained at the premises for 31 days and made available immediately upon demand to police or local authority staff.</p>
5	<p>The premises shall have in place and operate a zero tolerance policy with regard to the use/possession of controlled drugs and psychoactive substances and advertise the same within the premises on posters and similar means.</p> <p>This policy shall specifically include but not be limited to:</p> <ul style="list-style-type: none"> i. Searching practices upon entry; ii. Dealing with patrons suspected of using drugs on the premises; iii. Scrutiny of spaces including toilets or outside areas; iv. Clear expectations of staff roles (including the DPS, managers/supervisors and door supervisors); v. Staff training regarding identification of suspicious activity and what action to take; vi. The handling of items suspected to be illegal drugs or psychoactive substances vii. Steps taken to discourage and disrupt drug use on the premises viii. Steps to be taken to inform patrons of the premises drug policy/practices <p>A copy of this policy document shall be lodged with the police and licensing authority.</p>
6	<p>There shall be no events at the premises that are organised or promoted/advertised by an external promoter.</p>
7	<p>Door supervision by SIA licensed door supervisors must be provided every day where licensable activity takes place. Door supervisors must be on duty from 21:00 hours whilst the premises is open and for 60 minutes after the premises has closed.</p>
8	<p>On all days when licensable activity is undertaken at least 6 SIA licensed door supervisors shall be on duty at the premises from 21:00 hours whilst the premises is open and for 60 minutes after the premises has closed.</p>
9	<p>Where SIA licensed door supervisors are used at the premises a record shall be maintained (on the premises) which is legible and details:</p> <ul style="list-style-type: none"> i. The day and date when door supervisors were deployed; ii. The name and SIA registration number of each door supervisor on duty at the premises; iii. The duty start and end time for each door supervisor. <p>This record shall be retained on the premises for 31 days and be immediately provided to police or licensing authority staff upon reasonable request.</p>

10	SIA licensed door supervisors shall supervise any queue to enter the premises which forms outside the premises.
11	All SIA licensed door supervisors engaged at the premises for the purpose of supervising or controlling queues or customers must wear high visibility jackets.
12	All persons entering or re-entering the premises shall after 23:00 be searched by a SIA licensed door supervisor for drugs and concealed weapons. Prominent signs (minimum size 200 x 150 mm) to this effect shall be displayed at all entrances.
13	No persons shall be admitted or re-admitted to the premises after 21.00 hours unless they have passed through a metal detecting search arch and, if the search arch is activated, physically searched by a SIA licensed door supervisor. Prominent signs (minimum size 200 x 150 mm) to this effect shall be displayed at all entrances.
14	A Clubscan/IDSCAN or similar system shall be operated at the premises. All persons entering the premises after 21.00 hours must provide verifiable ID and have their details recorded on the system.
15	Section 177A (2) of the Licensing Act 2003 is to have no effect and both live and recorded music are to be treated as regulated entertainment. *This condition specifically exempts the premises from the deregulation of music.*
16	There shall be no playing of recorded music, other than as incidental background music.
PREVENTION OF PUBLIC NUISANCE	
17	Clear and legible notices must be prominently displayed at all exits requesting customers to respect local residents and leave the area quietly. These signs shall be a minimum size of 200 x 150 mm.
18	Between 23:00 and 10:00 no use shall be made of the terraced area.
19	All external windows and doors shall be kept shut all times when music is being played and 23:00 hours at any other time. Doors may be opened for the normal entrance and egress of persons but must be shut immediately after.
20	The smoking area is to be positioned at the rear of the premises and patrons and patrons are not to be allowed to smoke outside the front of the premises. Any patron failing to comply with this direction may not be re-admitted.
21	There shall be a 45 minutes period where music volume is reduced and lighting increased before the end of the provision of live or recorded music.
22	After 23:59 hours no persons shall be admitted or re-admitted to the premises, save for persons who have temporarily left the premises (e.g. to smoke).

23	An automatic sound control device(s) must be installed and used for amplified music. The device(s) must be set so that the volume of any amplified sound emanating from the premises does not cause nuisance to residents nearby.
PUBLIC SAFETY	
24	Drinks must only be served only in polycarbonate/plastic and/or toughened glass containers.
PROTECTION OF CHILDREN FROM HARM	
25	<p>A 'Challenge 25' scheme shall be operated, whereby any person who appears to be under the age of 21/25 years of age is required to produce on request an item which meets the mandatory age verification requirement and is either a:</p> <ul style="list-style-type: none"> • Passport; • European Union photocard driving licence; • Ministry of Defence Identity Card; • Proof of age card bearing the PASS Hologram; • National identity card issued by a member of the European Economic Area or Switzerland; • Biometric immigration document.
26	<p>Persons under the age of 18 years shall not be allowed entry to the premises save on occasions when either:</p> <ul style="list-style-type: none"> • A 'junior' event is held without the sale or supply of alcohol, or • The premises are exclusively used for a private function, for example wedding reception, engagement party employers Christmas party etc. and any person under 18 is accompanied by a responsible adult.
27	<p>All staff engaged in the sale or supply of alcohol on the premises shall have received training in relation to the protection of children from harm (including under-age sales), how to recognise drunkenness and the duty not to serve drunk persons. Refresher training shall be carried out at least every six months.</p> <p>Training records shall be kept on the premises (or otherwise be accessible on the premises) for a minimum of 12 months and made immediately available to police or licensing authority staff upon reasonable request.</p>

